

QUALITY POLICY

SA JAEJ is a company dedicated to providing solutions for the medical field, with home and hospital oriented technology, especially in areas of critical, surgical, emergency care and diagnostics. As such, it is essential to ensure strict observance of the consequences that produce effects on patient care. Being part of the healthcare team that participates in the diagnosis and its recovery it should always ensure that the technology and services they provide meet the needs of other actors that come together in order to safeguard the health of the population.

As an expert in technology, **JAEJ SA** ensures that the provided products are of the highest quality and have sufficiently widespread benefits to ensure that users can have the necessary tools to carry out their work. In order to minimize the risks in the selection of products to provide, **JAEJ S.A.** should be especially careful in the choice of suppliers, which should ideally be experienced suppliers and with a solid international reputation. The full satisfaction of the client - user is the motivation that guides us in our behavior and what has made it possible to project us into the domestic market.

SA JAEJ MEMBERS MUST STRIVE TO:

- 1- Meet the customers' needs and try to exceed their expectations.**
- 2- Improve continuously their level of preparation and expertise, training on a continuous basis in order to accompany the continuing progress of technology applied to medicine.**
- 3- Avoid mistakes and flaws of suppliers from affecting customers. To achieve this, a high level of demand towards those must be kept, documenting each failure and their claims informing the administration when such claims do not receive satisfactory answers.**
- 4- Ensure continuous improvement of the quality management system and the quality of services provided by the Company, for which they must maintain a fluid communication and report to management any event that threatens this purpose.**
- 5- Exercise careful management of the assets of the company, maintaining its financial-economic balance and planning a harmonic growth and appropriate to their abilities, without jeopardizing the quality of services it provides, while ensuring reasonable profits to shareholders. This will guarantee the long-term sustainability of the objectives here established.**

ADMINISTRATION

MGC Revision 5- June 2009